



## GRID Device Management User Guide

### Introduction

For enhanced security, Alliance Bank's customer is required to register their computers as second factor authentication device to use **allianceonline PERSONAL** services. The GRID system provides the 2-Factor technology to authenticate the user's device every time the customer request access to **allianceonline PERSONAL** services. The 2-Factor Authentication ensure customer's confidential information is protected against any form of Identity theft scheme such as phishing, pharming, etc. Simply put, The GRID system allows the user to self-register any computers with Alliance Bank's system to ensure secure access to their personal bank account using **allianceonline PERSONAL** Internet Banking services

The purpose of **Device Management Service (DMS)** functions is for you to self-manage any computers, designated by you, to be registered as a Device to gain access to your bank account.

Device Management Service functions available are:

#### **1. Create a Registration Code to register a new computer as Registered Device for access**

If you require an additional computer (device) to access allianceonline services, you can issue yourself a Registration Code and later use the self-issued Registration Code at the computer/Device during login process to be registered as an additional access device to your accounts.

#### **2. Revoking a Registered Device.**

If you decide to stop a registered computer from accessing your accounts with allianceonline service, you may delete the registered computer/Device from the Registered Device list so that the computer can no longer have access to allianceonline services.

#### **3. Change the Registered Device's characteristic**

You can change a Registered Device characteristic for the below:-

- a) Labeling of the Device
- b) Nature of the device access as permanent or temporary with expiry date



## **GRID Device Management User Guide**

This user guide provides detail explanation for usage of GRID's Device management Service functions. It covers the following functions:

- i) Login**
- ii) Device Management**
  - a. Edit Device**
  - b. Revoke Device**
- iii) New Device Registration Code Management**
  - a. Create New Device Registration Code**
  - b. Delete Device Registration Code**
- iv) Logout**